



Thanks for your interest in our line. Following is an outline on how our drop shipment program works. Please let us know if you have any questions, we look forward to working with you.

You can download and print a .PDF version of our current line sheet/catalogue from the Wholesale page in our web.

If you have a website and have an online shopping section we are also able to offer a drop shipment program which is widely used here in the USA. Basically it allows you to carry our line on your website and you only pay for stock once you receive an order from your customer. We ship the order directly to your customer (blind ship - with your packing slip/invoice) so it looks as if its been sent from you. This way you don't have to carry any stock but have the benefits of having a wider range of stock to sell without the overhead.

1. Fill out our secure online retail application. NB. If you do not want to send your credit card info simply put "on file" in that section and call with your credit card details.
2. Your store info will be added to our retail section on our website.
3. Once approved you can download the images of our line from our website or I can send them in a zip file if you prefer. You are also able to copy product descriptions. www.bumpbabies.com
4. Our wholesale price list will be emailed to you.
5. There is a drop shipment fee of \$4 added to each drop shipment.
6. We ship everything UPS ground unless otherwise specified. All orders are shipped within 24-48 hours of receiving the order and if received before 12 noon PST normally go out the same day. Overseas shipments are sent Priority mail via USPS (please note that these shipments are not tracked by USPS and takes up to 30 days to get a refund from date of claim). Please check our website section for full Shipping & Delivery Policy.



7. We carry our complete line in stock at all times however if there is an item on back order you will be notified of due date.

8. Once you receive an order from your customer simply send us a packing slip (this will be placed in the box) and blind shipped to your customer - as if it was sent by you. So this packing slip should have all your contact info and your return/exchange info for the customer to contact you, date, Order Number as well as our Product Item Code and size for each item ordered.

9. We will process your order and charge your credit card upon shipping. (wholesale price, plus \$4 drop ship fee, plus shipping)

10. We will email you a copy of the paid invoice. Shipping confirmation is mailed directly to you and your client -if you include email in your Packing Slip for client (UPS tracking number via Quantum Notify System).

11. Returns/Exchanges - we are happy to exchange items that are returned in perfect condition but any additional shipping charges for it to be resent to the customer will be billed to you, please read our full Returns & Exchanges Policy at www.bumpbabies.com

Returns are normally best handled if you keep the returned item in stock and sell it to the next customer that orders (this will save you another drop shipment fee for someone ordering the same shirt) - however we are happy to do a full refund minus the drop ship fee and any shipping charges.

Have a [bump]alicious day!

[bump] babies, inc.
www.bumpbabies.com